

A Career in IT Support

A career in IT Support offers an exciting pathway for those interested in technology and problem-solving. IT Support professionals play a vital role in maintaining and troubleshooting computer systems, networks, and software, ensuring organisations run smoothly in our tech-driven world.

In the UK, the demand for IT Support specialists continues to grow as businesses increasingly rely on technology. Entry-level roles, such as First Line Support, typically offer salaries between £20,000 and £25,000 per year. With experience and qualifications, professionals can progress to Second or Third Line Support or managerial roles, with salaries reaching £35,000 to £50,000 annually. Those specialising in areas like cybersecurity or cloud computing can earn even more.

To prepare for this career, A-levels in subjects such as Computer Science, Maths, and Business Studies are highly recommended. These provide a strong foundation for further study or direct entry into apprenticeships or IT roles.

With continuous learning and certifications, IT Support offers a stable and rewarding career with ample opportunities for growth.